

# Case In Point

**BEAR  
STEARNS**

CASE STUDY

## Data Restoration and Electronic Discovery Support



- CLIENT:** Bear, Stearns & Co., Inc.
- CHALLENGE:** Needed cost-effective e-mail restoration service with an online archive
- SOLUTION:** Iron Mountain Data Restoration and Electronic Discovery Support Services

### SITUATION

Bear, Stearns & Co. Inc., a leading global securities firm, was experiencing a variety of electronic discovery requests. Working together, their legal and IT groups decided to look for an outsourced solution to assist them in responding to these requests.

### SOLUTION

The firm turned to Iron Mountain for Data Restoration and Electronic Discovery Support services because they needed to restore e-mail from backup tapes that Iron Mountain was already vaulting for them. Although pleased with the turnaround time from Iron Mountain of just 10 days for one request, Bear Stearns wanted an expanded solution in order to prepare for other electronic discovery requests that required them to restore other mailboxes from their backup tapes.

Bear Stearns evaluated solutions from three service providers which included Zantaz and Iron Mountain. They selected Iron Mountain to put the e-mail from their backup tapes into an online archive where they could be quickly and cost effectively searched any time. Iron Mountain was chosen for its overall records management experience, reputation and an exceptional level of service from the account management team.

Iron Mountain ingested all of the e-mail records from the backup tapes into the web-based Digital Archives service. During the ingestion process, Iron Mountain removed all duplicate e-mails and indexed all of the restored files. Bear Stearns' legal teams can now efficiently search through thousands of mailboxes in minutes. Once they find the electronic records they need, the required data can be exported to a variety of formats and media.

### SUCCESS

With the restored e-mail files easily available in the Iron Mountain Digital Archives, Bear Stearns legal team can conduct unassisted searches on information in a secure and confidential manner. The IT team appreciates using fewer resources on discovery requests. What's more, the compliance team who isn't involved in electronic discovery requests can use the Digital Archives system to make sure that the organization remains in compliance with multiple regulations on their electronic information.

Contact Us  
Iron Mountain's Consulting Services  
[www.ironmountain.com/digital](http://www.ironmountain.com/digital)  
800-899-IRON  
745 Atlantic Avenue  
Boston, MA 02111