

Disaster Recovery Support Services

Rapid Recovery of Business Data to Ensure Business Continuity

The ability to recover data quickly and completely in the event of a disaster is essential for every business.

That's why thousands of companies rely on Iron Mountain to help ensure quick recovery of critical business data and vital business processes. Iron Mountain offers support for disaster preparedness and response, to help you get back up and running quickly.



Iron Mountain has a proven track record from participating in over 250 declared disasters and 25,000 recovery tests. From man-made and natural disasters, Iron Mountain has been there for our clients to ensure business continuity.

Benefits of Iron Mountain Disaster Recovery Support Services:

- Ensure timely recovery of critical data
- Get your business up and running rapidly
- Consistently implement best practices for recovery across multiple locations
- Support compliance requirements for safeguarding sensitive data
- Apply the experience of over 250 successful major recovery efforts
- All backup media involved in a disaster recovery event is tracked and accounted for by our online inventory management tool — SecureSync™

DISASTER RECOVERY: THE RESOURCES TO RESPOND

Our screened and trained personnel are always ready to direct your recovery, on-site if needed. We can deliver backup data quickly to any recovery location you choose, via a fleet of over 400 vehicles and over 90 charter aircraft.

Iron Mountain's secure tape vaulting facilities are strategically placed within reach of major commercial centers and hot sites, yet removed from high-risk areas like flood plains and fault zones.

You benefit from:

- Extensive disaster recovery planning expertise
- The capacity provided by a highly trained support staff
- The resources of a worldwide data protection infrastructure

DISASTER RECOVERY TESTING: TEST YOUR PLAN, BE PREPARED

Iron Mountain has assisted with more than 25,000 disaster recovery tests. We are uniquely qualified to help you test and validate your recovery plan to ensure it supports your recovery objectives and keeps pace with your ever-changing IT and application environment.

Disaster recovery testing will help you:

- Clarify recovery roles and responsibilities to ensure accountability
- Test recovery procedures to ensure quick response
- Assess performance against recovery objectives
- Verify that adequate recovery resources are in place
- Identify gaps in your plan

During the test itself, we carry out well defined recovery duties — rapidly retrieving and transporting your backup data to a hot site or other recovery location. We'll even help your staff restore data on recovery systems. Afterwards, we help you evaluate key aspects of the test and identify shortcomings and strengths.

TAPE LIBRARY RELOCATION: ENSURE EVERY BYTE OF DATA ARRIVES SAFELY

Iron Mountain has managed more than 1,000 domestic and international moves, ensuring relocation goes smoothly, with every byte of data arriving safely. We manage the entire life-cycle of your library relocation. A library transition specialist assesses your objectives and timing requirements and draws up a detailed relocation plan. An Iron Mountain team then manages and executes all aspects of the plan.

Our Tape Library Relocation provides:

- Full planning, management and implementation by Iron Mountain specialists
- Meticulous handling by experts in long-distance moves
- Customized containers and vehicles for secure transport
- A single point-of-contact for communication and accountability
- Close monitoring of all activities, with frequent progress reports
- Pre- and post-audits to verify a successful move

PART OF A TOTAL DATA PROTECTION AND RECOVERY SOLUTION

Disaster Recovery Support Services are part of Iron Mountain's comprehensive approach to tape backup and disaster recovery for business continuity. Our services are designed to reduce cost, complexity and risk to your business — while enhancing your compliance and control.

Over the past 50 years, Iron Mountain has grown to be the world leader in records and information management. Today, we count over half of the Fortune 500 among our 45,000+ clients. The reason for the success is simple. Iron Mountain continually earns clients' trust as their off-site data protection needs grow by investing in technology tools that enhance their access to and control over their critical business information.

Choose Iron Mountain...our policies and procedures for the security and integrity of data management are the most stringent in the industry. We've successfully helped customers recover from hundreds of disaster events and completed tens of thousands successful disaster recovery tests.

Iron Mountain...because without the data, there is no recovery.

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